

## **COMPANY POLITICS**

PANAMA S.r.l. maritime agency has her head office in Civitavecchia. Thanks to the very ancient and well-established experience, she has increased the range of her services and she can provide a complete assistance to Ship Owners covering every branch of shipping areas. Having a deep knowledge of the Harbour rules, habits and uses, Panama S.r.l. provides services of excellence both for tramp ships and liner ones, operating with the maximum respect of the environment, of the quality the service provided, of the safeguard of the health as well as safety and social responsibility.

Panama S.r.l., afterwards, has undertaken a way oriented to the implementation of a managing system of quality in respect of the prerequisite of the standard ISO 9001.

The business politics are proved by documents, realized and maintained thanks to a periodic reassessment and they are oriented to reach following targets:

- Increase of the activity and introduction of more innovative technologies to distinguish products and services provided;
- Aim to the complete satisfaction of the requirement of their Principals, through his exact definition, respect of the contract, prevention and managing of the non-conformity and complaints;
- Ensure the maintenance of the conditions of legislative conformity and the other prescriptions undersigned by this agency;

To achieve these targets, the Direction binds himself to diffuse his politics to all the concerned parties and to form, sensitize and make aware of their responsibilities his staff and partners, with the purpose of ensuring that company processes are managed in the right manner to obtain the best results in terms of quality, environment, safety and social responsibility.

All personnel, each in his own responsibility field, commits his self to:

1. Follow up targets assigned by the Management, oriented to the continuous improvement of the service supply, of the environmental and safety performances;
2. Act in the respects of the law and regulations and other prescriptions undertaken in connection with environmental management, safety management and personnel management;
3. Decrease risks for health and safety of collaborators in the working environment through the implementation of adequate training plans, realization of correct procedures and work instructions through a well working organization;
4. Prevent the pollution and constantly improve environmental and safety performances;
5. Promote and guarantee the information process, training and drill in order to ensure a correct application of the management system of good governance;

All the collaborators of the company have to give his contribution for the complete satisfaction of our clients satisfaction and a better realization of the management system of quality.

Civitavecchia, 14 December 2016

Panama S.r.l.  
The President